

MONDAY, 16 MAY 2005

Hoping practice makes perfect – The Eric Moore Partnership, Warrington

A TOWN centre doctors' surgery is celebrating its first birthday after a major overhaul.

The Eric Moore Partnership, on Bewsey Road, had fragmented into single-handed GP surgeries but for the past 12 months has been a new practice staffed by a team of doctors offering specialist skills.

It has also spearheaded IT use, such as computerised check-ins and a hospital referral programme where GPs book people into hospital via their computer, to improve facilities for patients.

Dr RajKumar, Eric Moore Partnership's lead GP, has been at the forefront of its rejuvenation.

He said: "We have about 7,000 patients on the books and will give appointments to anyone from our area who needs one. No one will be turned away."

The practice has developed a team of clinicians who have specialist skills in different areas such as endoscopy, ophthalmology, extended minor operations and obesity management.

Dr RajKumar said: "Bringing in these specialised skills ensures that patients can be treated in-house rather than be referred for minor ailments to hospitals."

He is also excited about making the Practice patient-friendly and is setting up a patient participation group, evening surgeries to fit in with peoples' working lives and a practice website.